

OFFICE OF THE CHIEF PSYCHIATRIST

Monitoring Programs

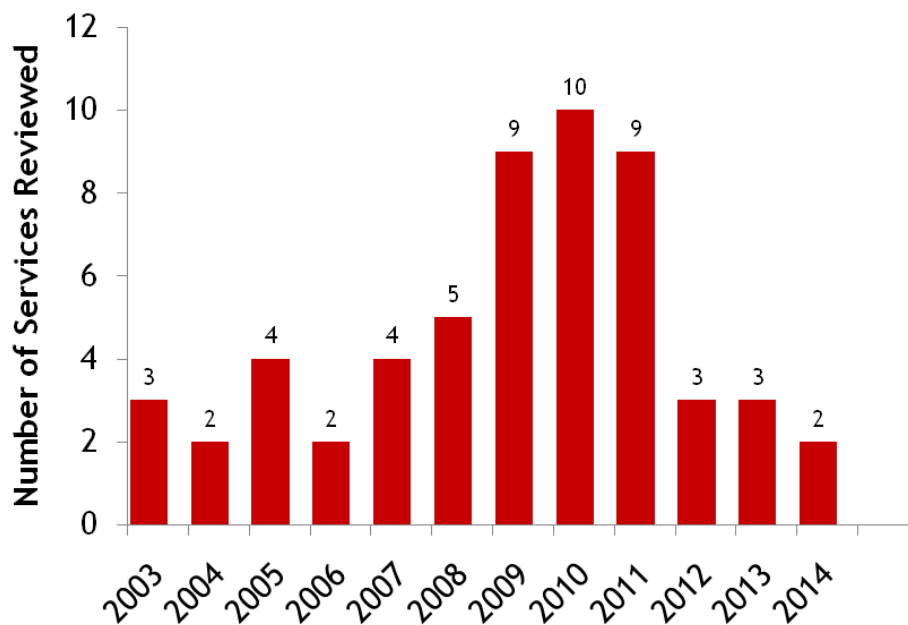
THREE SUB PROGRAMS

- ☹ Clinical Governance Reviews Mental Health Services
- ☹ Monitoring of Non Government Organizations (NGOs) against the Service Standards for Non Government Providers of Community Mental Health Services
- ☹ Monitoring of the Licensed Psychiatric Hostels against the Standards in Care Outcomes

Clinical Governance Reviews

- Based on Chief Psychiatrist Clinical Governance Framework
- Rolling reviews on a 7 year cycle
- Series of site visits
 - Multidisciplinary teams including consumer and carer reviewers
 - Standardized methods
 - Review documentation
 - Interview staff, consumers, carers and stakeholders
 - Observations
- Report and recommendations – Director General of Health and Chief Executive Officer of the Area Health Service
- Action Plan and Progress Audits for 12 month period

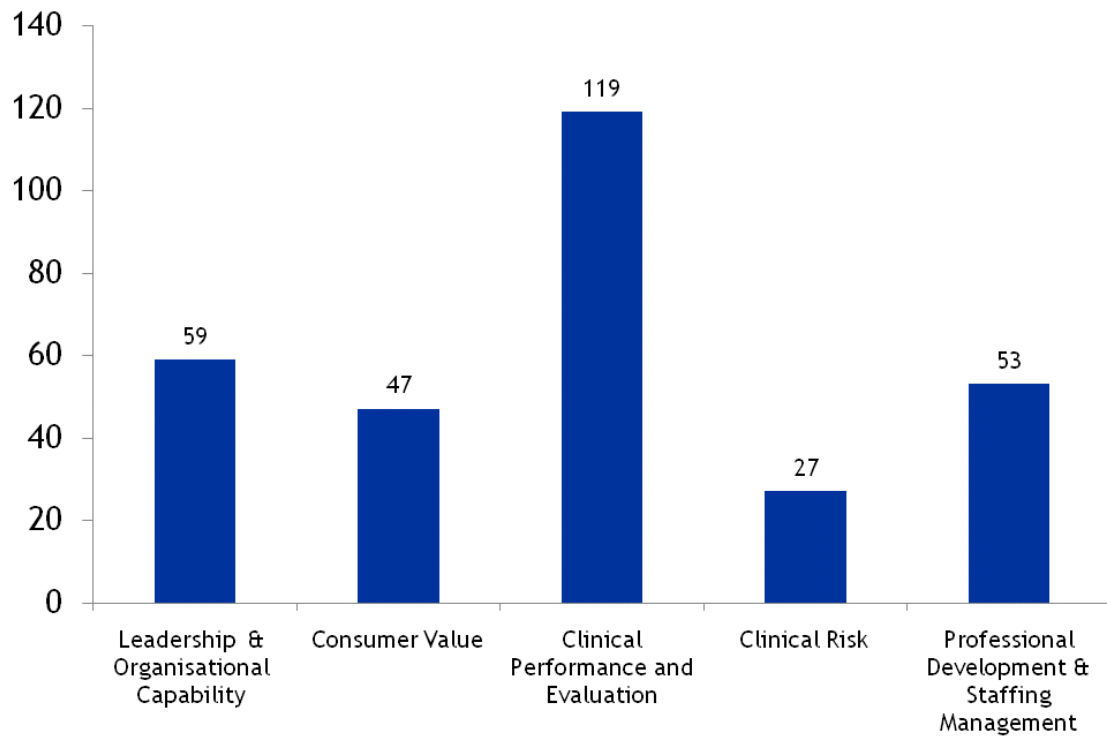
Clinical Governance Reviews of MHS - Activity



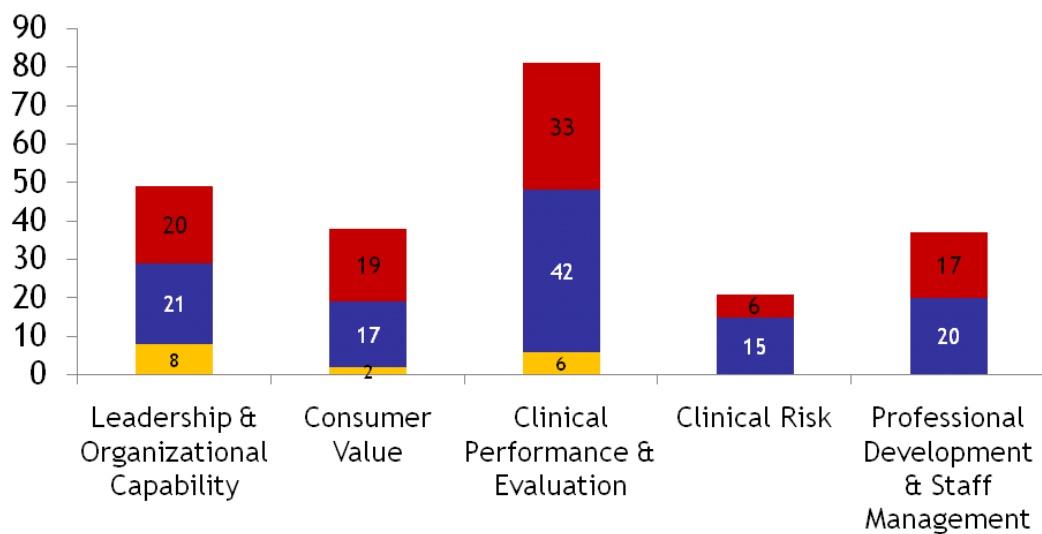
Clinical Governance Reviews - Activity

- 6 MHS have completed the entire cycle
- 5 currently in the progress audit cycle
- 2 awaiting feedback from MHS
- 4 awaiting final reports

Clinical Governance Reviews of MHS - Findings



Clinical Governance Reviews of MHS - Findings



Non Government Organizations and Hostels - Activity

- 63 Non Government Organizations (NGOs)
 - Types of reviews
 - Annual self assessment process
 - Piloted and currently being rolled out
 - Comprehensive reviews (due to pilot in 2009)

Licensed Psychiatric Hostels - Activity

- 17 Licensed Psychiatric Hostels
- Comprehensive reviews every 4 years
- Series of site visits
 - Small team of reviewers
 - Standardized methods
 - Review documentation
 - Interview staff, residents and stakeholders
 - Observations
- Report and recommendations to Licensee of the Hostel
- Action Plan and Progress Audits for 12 month period